

## COMING SOON...

On March 18, 2018, Johnson Inc. (“Johnson”) will be implementing new technology to enhance our group benefit claims service. Johnson is working with Express Scripts Canada to offer a more modern and efficient claims processing system. That means faster processing of your claims.

You can expect the same personal service you’ve always received from Johnson. While most of the changes will be behind-the-scenes to upgrade our technology, you could hear the name Express Scripts Canada from Johnson or from your provider and you may interact with Express Scripts in some situations for claims processing, particularly for drugs that require approval.

If you need a prior approval for a drug please use the new Prior Authorization Form. The Prior Authorization Fact Sheet provides further details for you about the process. Please note, all prior authorization expiry dates up to September 30th have now been extended to September 30th, 2018.

### Questions?

Johnson is committed to working to serve you better. If you encounter any issues with your benefits related to these changes, feel free to contact: [GBclaims@johnson.ca](mailto:GBclaims@johnson.ca)

*Johnson Disclaimer: Johnson Insurance is a tradename of Johnson Inc. (“Johnson” or “JI”), a licensed insurance intermediary, and operates as Johnson Insurance Services in British Columbia.*